



James Morlan
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To Whom It May Concern:

It is with great pleasure and satisfaction that I offer this letter of reference for Shelter Specialties and Supply Company of Hometown, Indiana.

We have recently undergone a very substantial reconstruction phase here at the North Eastern Group. Along with the remodeling of approximately 4000 square feet, we added and additional 4000 square feet of office space. Because of the nature of the existing structure, including concrete walls and footers, conventional forced air HVAC was not possible. Shelter Specialties stepped into our project to help us design and build an open loop radiant heat water furnace system that is beyond our imagination.

The work ethic of Scott Patton's men in Theo and Jake were second to none. They were the first on the job site and the last to leave. As this project was primarily a remodel job and normal business was conducted on a daily basis, Shelter went out of their way to make sure that our normal business was impacted as little as possible. Special care was given to make sure noise, dirt and dust was kept to minimums all the while careful to maintain environmentally comfortable conditions while transferring antiquated systems with the new heat pump and radiant systems we now enjoy.

We have been experiencing some of the coldest temperatures in recent history and we have a comfort level in the renovated areas that is very pleasing to all. Our level of satisfaction towards Shelter Specialties for completing this project on time and within the constraints of our budget is immeasurable. Combining that with a state of the art heating and cooling system that are performing better than anything we have ever experienced in terms of comfort and control, we will never hesitate to recommend this group to anyone whom may be looking to install new HVAC systems as well as upgrade to the latest technology in heating and cooling.

Sincerely,



James Morlan
Project Manager